

Troubleshooting

System not turning on? Blue screen of death? PC frequently freezing or restarting without reason? Is windows failing to load? We can troubleshoot your system and provide you with the most effective services to make these problems disappear!

Standard PC troubleshooting	\$35
Standard Laptop troubleshooting	\$35
Individual parts testing	From \$25
Server troubleshooting	From \$100

System Installation

Building a new system? Customers who opt to build their own machines often install hardware improperly which over time can cause issues. Inappropriate installation of CPU, heatsinks and fans can cause overheating. Imbalanced tightness of fasteners can cause tension in hardware reducing life expectancy. Lack of experience can often lead to irreparable physical damage.

Let our professional technicians take the hassle out of building a new or refurbished PC!

Standard PC system build fee	\$70
Special PC system build fee	From \$100
Water Cooling	
RAID Setup	
SLI or Crossfire Setup	
Multi-Screen Setup	
Server system build fee	From \$100

Parts Installation

Hardware Installation cost:	
CPU	\$35
Hard Disk Drives	\$35
Laptop RAM	From \$15
PC RAM	\$25
Optical Drives	\$25
Motherboard	\$50
Graphics Cards	\$35

Network Cards (Wifi incl)	\$25
Liquid Cooling System	\$150
Power Supply From	\$25
Sound Card From	\$25
TV Tuner Card	\$50
CPU Fan/Case Fan From	\$25

All prices include testing for the parts installed ONLY. Driver installation may be included in the price.

Software Installation

Operating System Installation (Windows)	\$50
Dual Operating System Installation (Windows)	\$120
Server Operating System Installation(Windows)	From \$300
Operating System Installation (Linux, Mac OS)	From \$100
Application Software (Windows applications)	From \$25
Standard PC Windows Repair	\$100
Notebook Windows Repair	\$150

Peripheral Installation

Just bought a new scanner? Can't get the printer to work? Want to take the hassle out of setting up your new webcam? Save yourself time and the frustration of installing your new device. We can help you!

All peripherals	From \$35
Printers, Scanners, Webcams, Multifunction printers, Keyboard & Mouse, POS Devices, UPS System, External Storage Units	

Installation does not include any network setup.

Please refer to networking section for network setup prices.

Data Backup

Need more disk space? Don't want to re-install. We can clone your drive, upgrade your disk space and keep all your original program files

And settings. Never lose important documents again! We offer a range of professional services to keep your data safe.

Data Backup	From \$50
Hard Disk Clone	\$50
Data Transfer	\$50
E-mail Archiving	\$50

Data Recovery

Just lost everything on your hard drive? Accidentally erased the photos on your camera media? Your precious photos and personal or business documents can be saved. In many circumstances data can be recovered. Unprofessional data recovery services can permanently destroy your data. Our technical staff are trained in data recovery and have the expertise to maximise the chance of recovery.

Hard Drive Data Recovery	From \$200
USB Key Data Recovery	From \$200
Memory Card Data Recovery	From \$200
Media (CD/DVD/Floppy) Data Recovery	From \$200

PC Internet Security

Protect your computer from viruses, hackers and remote control. Safeguard your private information and feel safe when banking online. If you have internet security products installed, but not set up properly, your system may not be protected at all. Our professional technicians can help you properly set up and fully utilise these internet security products to achieve the best protection for your PC.

Virus Scan and Remove	\$50
Spyware/Malware Scan and Remove	\$50
Adware Scan and Remove	\$50
Internet Security Software Installation	\$50
Firewall Setup	\$100
Parental Control Setup	\$50

Internet Setup

New to broadband? Want to share the internet between multiple users at home? Want to call overseas using VOIP? We offer a wide range of internet and networking setup services to get you going sooner!

Broadband Router Setup	\$50
Internet Sharing Setup	\$50/PC
ADSL Broadband Modem	\$50
E-mail Account Setup	\$25/Account
Voice Over Internet Protocol (VOIP) Setup	From \$25/Connection
Wireless Broadband Setup (3G included)	From \$50

Virtual Private Network (VPN)

VPNs allow the linking of networks at different locations. VPNs allow computers forming part of one network to connect to computers on another network seamlessly forming one single network.

By providing real-time data to networks in different locations a business can greatly increase its efficiency and greatly reduce running costs. The availability of data can greatly reduce communication expenses.

Point to Point VPN Setup	From \$35
LAN to LAN VPN Setup	From \$100
Point to LAN Setup	From \$35
LAN to Multi-LAN	From \$150

Maintenance

Do you service your car? Your PC needs regular servicing also! People often forget that PCs need regular servicing to maintain the highest level of performance possible. Dusty machines can cause inefficient heat transfer leading to overheating and increased noise levels. It also causes static build up and can lead to a short circuit of the PCB. These problems reduce the performance and life expectancy of your hardware. Manufacturers are continuously releasing updated firmware and drivers to resolve problems and enhance performance.

To ensure that your system is always performing at its best, regular firmware and driver upgrades are essential. By removing unnecessary boot-up programs and background programs you can dramatically increase the speed of your computer without upgrading.

PC Condition Report	\$35
Specification/Configuration Report	
Upgrade Advice/Limitations	
Standard Maintenance	\$50
Dust cleaning	
Lubrication	
Check Connections	
Cable Maintenance	

Full Maintenance	\$100
Standard Maintenance	
Firmware Update	
Driver Update	
PC Tune-Up	
Remove unnecessary temp files	
Defragmentation	
Remove unnecessary boot-up programs	
Remove unnecessary background programs	

Local Area Network (LAN) Setup

We can help you set up LANs for your business or home at a competitive price. Networking is crucial to running an effective business office. We provide a variety of networking services and are able to set up different LAN systems to suit your needs.

Unprofessional network services will result in poor performance and a costly, time consuming exercise.

Our professional technicians can help you to quickly and efficiently set up your LAN. We can maximise your LAN's performance and minimise your costs.

Windows File Server	\$100/Hr Max \$400*
Windows Mail Server	\$150/Hr Max \$500*
Windows Media Server	\$150/Hr Max \$500*
	<i>*Quote will be given if it is over maximum</i>
Windows SQL Server	\$150/Hr Max \$Quote
Windows Surveillance Server	\$150/Hr Max \$Quote
Linux	\$Call for Quote
Networking Workgroup Setup	\$50/PC
Networking Domain Setup	\$75/PC
Wireless Networking Setup	\$75/PC
Router Setup	From \$100
Management Switch Setup	From \$100
IP Camera Setup	\$75/Each
Network Attached Storage (NAS) Setup	From \$100
Print Server Setup	\$100
Scanner Server Setup	\$100

Prices based on 25 Users or Devices in total (Max)

Certified Reports

We provide 3rd party, professional and objective written reports on the condition of your IT products. We can also provide quotes for replacement hardware to match the specifications of your product.

PC Certified Condition Report	From \$150
Laptop Certified Condition Report	From \$150
Server Certified Condition Report	From \$150
Single Part Certified Condition Report	From \$50